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# Cryostar Supplier Code of Conduct

## Introduction

Cryostar is a leading global industrial gases and engineering company, committed to making our world more productive. Our goals extend far beyond simply what we do, because how we do things is equally important, recognizing that we have ethical and social responsibilities.

At Cryostar, we take these responsibilities seriously and expect the same from those with whom we do business.

## Expectation

Suppliers, Contractors and third parties (“Suppliers”) play a critical role in Cryostar’s ability to operate and provide products and services to its customers.

Suppliers’ actions and practices also reflect on Cryostar. Therefore, the company chooses Suppliers carefully based on merit and a due diligence process. Cryostar expects Suppliers to comply with legal requirements and to act in a manner that is consistent with Cryostar’s values and the principles outlined in its [Code of Business Integrity](#) (“CBI”).

This Supplier Code of Conduct (“Supplier Code of Conduct”) defines Cryostar’s most essential requirements for our Suppliers concerning their responsibilities towards Cryostar and its stakeholders, their employees, societies, and the environment.

As part of the standard documentation for all new and renewing contracts, Suppliers must confirm conformance with this Supplier Code of Conduct and Cryostar’s [CBI](#), or equivalent policies of their own.

## Integrity and Legal Compliance

Suppliers are expected to:

- Comply with all applicable laws and regulations.
- Prohibit and reject bribery or corruption in any form, including bribes, facilitation payments, kickbacks, grease payments and other improper influence of decision makers, whether directed to government officials or otherwise.
- Not to violate competition and antitrust laws or any other unlawful restrictions of fair competition, price fixing, not to abuse a dominant market position, market or customer allocation, market sharing or bid rigging with competitors.
- Ensure their financial books and records conform to generally accepted accounting principles and that business records are complete, legible, transparent and reflect actual transactions and payments.
- Maintain confidentiality and not share with any third party any of Cryostar’s intellectual property or confidential information, including products, costs, prices, strategies, processes or other know how.
- Ensure personal data is processed in compliance with applicable laws and subject to an adequate system to ensure appropriate protection against unauthorized or unlawful processing, loss, alteration, misuse, disclosure, or other transmission.
- Comply with all applicable trade compliance regulations (e.g., laws, regulations, orders regarding the export and import of goods and technology, no engagement in legally inadmissible business activities with sanctioned individuals, companies, or organizations).
- Ensure that no prohibited materials are present or used in its products or supply chain, and that minerals are sourced in accordance with Cryostar’s [Conflict-Free Materials Supply Policy](#).
- Have a process in place to perform due diligence on the source and chain of custody of materials in their supply chain and to make their due diligence measures available to Cryostar upon request.
- Have a process in place to regularly train their employees on the topics references in the Cryostar [CBI](#) or its equivalent, particularly on ethics & integrity, anti-corruption and bribery, preferably, at least every three years.



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## Human Rights and Labor Standards

Cryostar strives to prevent adverse human rights impacts that have a direct link to the company's operations, products, or services. Cryostar's commitment to human rights is manifested in its [Human Rights Policy](#) as well as other company policies and statements. Aspects addressed include:

- Fair Compensation and Equal Remuneration
- Appropriate, Safe, Work in compliance with applicable labor and employment laws
- Prevention of Discrimination and Harassment
- Safety
- Freedom of Association
- Prohibition of Child or Forced Labor

Cryostar is committed to the recognition and safeguarding of human rights in all the countries in which it operates. Cryostar complies with all applicable national laws and international treaties concerning human rights, social rights, and labor rights. The company respects the sovereignty of nations throughout the world and affirms their primary responsibility to protect their citizens' human rights.

Cryostar expects Suppliers to comply with legal requirements and to act in a manner that is consistent with Cryostar's values and the principles outlined in its [Code of Business Integrity](#) and [Human Rights Policy](#), including:

- Prohibiting Child Labor and complying with minimum working age requirements prescribed by national laws and international conventions.
- Prohibiting any form of forced or compulsory labor including, but not limited to, forced prison labor, indentured labor, bonded labor, slave labor or any form of human trafficking.
- Promoting non-discrimination and respect for employees: All employees must be treated with dignity and respect. Principles of equal opportunity and treatment of employees to be applied, irrespective of skin color, race, nationality, ethnicity, political affiliation, social background, disabilities, gender, sexual identity and orientation, marital status, religious conviction, or age.
- Promoting a safe environment, including zero tolerance for any unacceptable treatment of individuals such as mental cruelty, sexual harassment or discrimination including gestures, language, and physical contact, that is sexual, coercive, threatening, abusive or exploitative.
- Complying with the applicable law and sector-specific labor regulations concerning working time, including overtime laws.
- Providing wages and benefits at least as prescribed by the respective national laws, including minimum wage legislation, and in line with existing practice in the industry and local labor markets.
- Recognizing, as far as legally permitted, the right of free association and collective bargaining of employees.
- Adopting measures to monitor for and prevent human trafficking in its operations.

## Health, Safety and Environment

Cryostar's worldwide [Health, Safety & Environment](#) ("HSE") policy reinforces its ambition of zero incidents causing harm to people, communities, or the environment. Safety and environmental responsibility are core values at Cryostar and integral in all that we do. Cryostar continuously works to improve its safety culture and performance worldwide.

Suppliers are expected to:

- Comply with applicable health, safety and environmental laws, regulations, and Cryostar policies.
- Stop a job or refuse to perform a job if it cannot be performed safely.
- Embrace [Cryostar's Values, Commitments and Safety Principles](#) and reflect them in every aspect of work they perform.
- Commit to continuous improvement of occupational health and safety and environmental protection.
- Use or establish an appropriate occupational health, safety and environmental management system, which includes regular employee training on such standards.

## Sustainability

Cryostar has a longstanding [Sustainability](#) program comprised of initiatives, as well as mid- and long-term goals across all aspects of ESG. The company's products and services help customers improve their environmental performance and reduce carbon footprint. At the same time, Cryostar is focused on minimizing resource intensity in its own operations and having positive environmental impact. Notably, in environmental sustainability, Cryostar has an active Zero Waste Program; ongoing engagement across the supply chain regarding Scope 3 emissions; and an ambition for Climate Neutrality by 2050.



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Suppliers are expected to support Cryostar's initiatives and targets related to climate change and environmental stewardship and to operate in a manner consistent with the policies and principles of Cryostar's Sustainability program. As relevant, Suppliers may be requested to:

- Engage in dialogue with Cryostar on Suppliers' sustainability goals.
- Define and implement metrics, set objectives, and provide regular progress updates on the results of their company's activities that have the potential to impact the environment, including, for example, efforts focused on:
  - reducing greenhouse gas emissions,
  - quantifying carbon footprint from operations,
  - increasing energy efficiency,
  - utilizing renewable forms of energy,
  - safeguarding the quality of water and reducing water consumption,
  - safeguarding clean air quality,
  - encouraging resource efficiency,
  - waste reduction and proper waste disposal,
  - responsibly handling substances that are dangerous to human beings and the environment

### Supply chain Compliance

Cryostar is committed to maintaining long-term relationships with its Suppliers where they contribute continued business value and expects compliance with the principles in this Supplier Code of Conduct. Cryostar reserves the right to validate in the form of questionnaires, risk assessments or audits. If any deviations are discovered, Cryostar expects its Suppliers to undertake remedial action within a reasonable time frame. Cryostar is committed to work with Suppliers on remedies through capacity building, education, and training, however, if severe and/or willful non-conformances are not remediated, Cryostar reserves the right to discontinue any business relationship.

Suppliers are expected to:

- Undertake reasonable efforts to implement the principles of this Supplier Code of Conduct, or equivalent industry standards or codes, in their own supply chains.
- Establish processes to perform due diligence in their own supply chains.
- Promote principles of non-discrimination for supplier selection and treatment.
- Establish and communicate appropriate grievance mechanisms for confidential reporting of unlawful behavior.
- Respond timely to requests to complete any Cryostar assigned training.
- Respond timely to requests for information to verify compliance with the law, regulations, or Cryostar policies.
- Implement corrective action plans for any identified deviations or non-conformances.

### Grievance Mechanism

Cryostar expects transparent and respectful interactions between its management, employees, and suppliers, consistent with its [CBI](#) and Supplier Code of Conduct. Internal and external parties may confidentially and/or anonymously report suspected unlawful behavior or behavior not in alignment with Cryostar's [CBI](#) or this Supplier Code of Conduct via the [Linde Integrity Line](#).

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